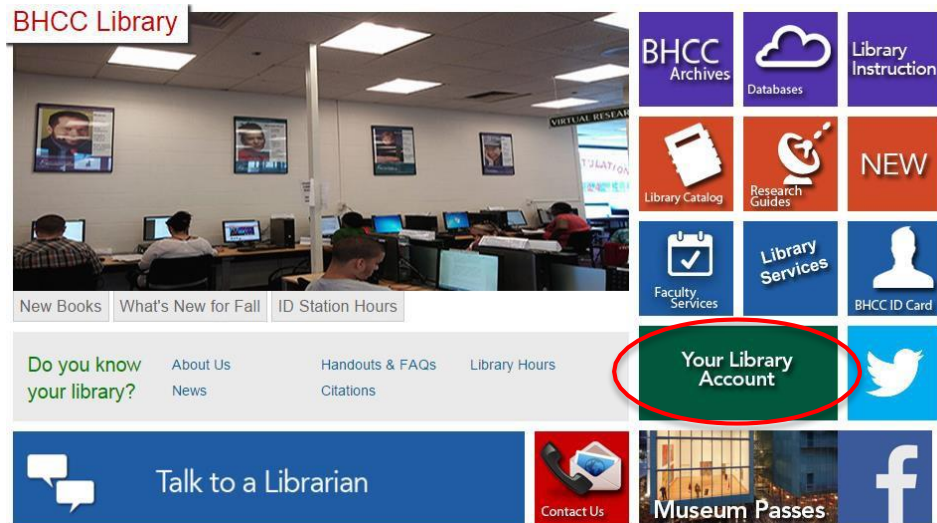


Using Your Library Account

How do I access my library account?

1. Go to the BHCC library's website: www.bhcc.edu/library



2. Log in using your Library Card Number located on the back of your BHCCOneCard and your Library Password or PIN

- **I forgot my password! / My password doesn't work!**
You can reset your password online.

The screenshot shows the login form titled 'Log in to Your Account'. It asks the user to enter their 'Library Card Number or Username' and 'Password or PIN'. There is a checkbox for 'Stay logged in?'. At the bottom, there is a 'Log in' button and a link that says 'Create or reset your password More info'. A red arrow points from the top right of the form down to the 'Create or reset your password' link.

- You will receive an email that allows you to reset your password.

What to find in your library account

- See the items you have checked out and when they are due

Current Items Checked Out

Renew Selected Titles

<input type="checkbox"/>	Title / Author	Due Date
<input type="checkbox"/>	Community college student success : from boardrooms to classrooms / Morest, Vanessa Smith, 1969-	11/20/2015
<input type="checkbox"/>	How to study in college / Pauk, Walter.	11/20/2015

- Renew items checked out if you need them for a longer period of time

Current Items Checked Out

Current Items Checked Out

Renew Selected Titles

- See the items you have on hold

Current Items on Hold

-- Actions for selected holds -- [Show all holds](#) | [Show only available holds](#)

<input type="checkbox"/>	Title	Author	Format	Pickup Location
<input type="checkbox"/>	This book is overdue! : how librarians and cybrarians can save us all	Johnson, Marilyn. 1954-		Bunker Hill Community College

- See if you have any fines

2 Checked Out
 1 On Hold
 0 Ready for Pickup
 \$0.00 Fines

Where can I get additional help on how to use my library account?

Email: bhcclibrary@bhcc.mass.edu

Lending Services Desk: 617-228-2213