

# Using the BHCC Library Databases from Home: Remote Access

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## Can I use the subscription databases at home?

Yes. It's just like accessing a subscription database or elsewhere on campus, only with one extra step. We call this process "remote access."

## What do I need?

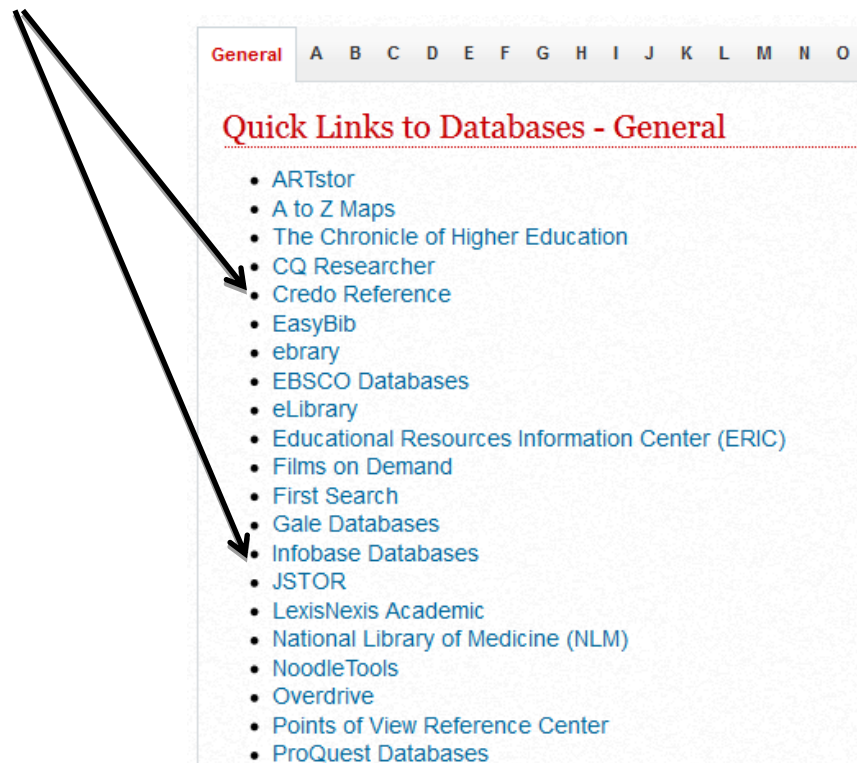
An active Bunker Hill Community College library card number and password  
A computer that can connect to the Internet

## Where do I go?

Start here: [bhcc.mass.edu/library/databases](http://bhcc.mass.edu/library/databases)

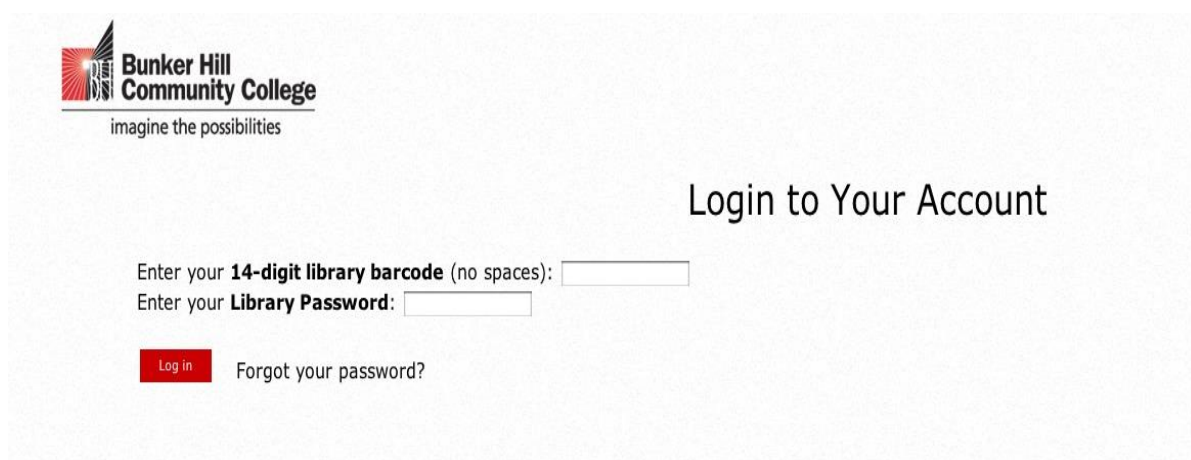
## What do I do?

Click on the name of the database you want to use.



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You will then see the following screen:



The screenshot shows the Bunker Hill Community College library login interface. At the top left is the college logo with the tagline "imagine the possibilities". The main heading is "Login to Your Account". Below this, there are two input fields: "Enter your 14-digit library barcode (no spaces):" and "Enter your Library Password:". A red "Log in" button is positioned below the barcode field, and a link "Forgot your password?" is to its right.

Enter your 14-digit library card number and password.  
Click Log In.

### **I have a username! Where do I enter that?**

Unfortunately, you cannot access the databases with your library username. You have to use your library barcode.

### **What if I don't have a password?**

You must have a library password to use the databases from home. To get a password, visit the Lending Services Desk in the library.

If you know your barcode and have an email address in your library account, you can reset your password by email here:

[bunkerhill.noblenet.org/eg/opac/password\\_reset](http://bunkerhill.noblenet.org/eg/opac/password_reset)

### **Why the extra step?**

You must be a student, faculty, or staff member to use the library databases. Signing in verifies that you're a member of the Bunker Hill Community College community.

### **Where can I get help?**

If you are unable to log into the databases from home, please come in, call, or email us ASAP.

Public Services Desk: 617-228-3479

Email: [bhcclibrary@bhcc.mass.edu](mailto:bhcclibrary@bhcc.mass.edu)

Lending Services Desk: 617-228-2213

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